

Dear Gavin,

I just wanted to take a minute now that the majority of my health problems are behind me to thank you for your help during my medial crisis. While I was in the hospital last September fighting for my life (literally), you took control and I did not have to worry about my job, my time off, or any of the paperwork with the exception of my signature. You communicated with my nurses to ensure that the faxed documents were brought to me in the ICU, you explained FMLA and my entitled time off in a way that I could understand, which was something that HR was unable to achieve. Considering I was suffering from a severe brain injury, the time you took to explain my benefits, meant a lot. You made the process less frustrating knowing that I had the union behind me. The time you dedicated to my needs and my husband's questions was above and beyond. You managed to have my entire six-month time off paid with donated leave. This time was donated by complete strangers. I do not know how you did it, but I cannot thank you and my fellow union members who donated time enough. You have no idea what that meant for my family. I was able to keep up with my monthly bills as if I was not even out of work. I hope someday I can return the favor to someone in need. You also remained in touch during my hospital stay and subsequent time off at home to ensure I did not need anything and I was being paid properly due to the donations you collected on my behalf.

During my second leave, and second brain surgery, I reached out to you for advice on how to proceed with regard to temporary disability and my entitled paid time off. You once again, were very attentive, offered great advice and told me to reach out if I needed any assistance. Again, you went above and beyond to make me feel like I had representation if I needed it. It was a comfort to know you had my best interests covered. I have since recovered and I have returned to my position full time with no issues, no problems. I firmly believe that it was all possible due to your assistance and representation when I was so sick and I could not take care of things on my own.

Your assistance as my union representative was invaluable. I had no idea when I joined the union and started paying dues back in 2011 how valuable it would be to be a member when I needed it. I cc'd Mr. Papp, because I believe your work on my behalf should be recognized and I wanted our union President to know how you helped me. Being a member of this union was the best decision I ever made. Thank you again for all you dedication and hard work. PANJ is lucky to have you as our VP.

Thank you again for everything you have done for me and my family.

With gratitude,

*Robin E. Strough*

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Administrative Supervisor 1