

Some Considerations for Selection of Member Assistance Program Provider

Experience with Union Staff Members

-Understands the climate within union organizations.

Union Oriented

-Works with union representatives to aid members.

-Job protective documentation provided is job neutral.

Access to Providers

-Contacts with many health-care providers to fill many types of needs.

Continuum of Care

-Provides care from crisis through recovery.

Case Management

-Care advocate from program entry to back on the job.

Insurance Advocacy

-Provides best chance for full insurance coverage for treatment.

Ancillary Services

-Will provide testimony and documentation in member discipline and termination cases.

-Will provide training for association leaders for dealing with members in behavioral crisis.