

Case Management

Untreated employees need assistance to access help for their treatable disability, make informed decisions about medical care and participate in consultations to draft a recovery plan. Recovery plans will provide the structure necessary to successfully attend a return to work conference *once treatment is completed.*

Some members may also need additional assistance to: make court appearances, participate in grievance procedures, appear at arbitration hearings, participate in back to work conferences or provide documentation for the disability pension option.

Medical documentation is provided upon request with the consent of the client after release of information forms are fully understood and signed by the client. These services are part of the medical-legal representation policies agreed upon between the bargaining agent and the employer and in compliance with the law.

Member representatives may request assistance with training and consultations related to representation of members with special requirements.